



## OhioRISE, specialized behavioral health care from Aetna Better Health® of Ohio

### How to request a member handbook, provider directory, waiver handbook and advance directive

It's easy to request important information. Just complete the form below and return it to us in the self-addressed postage paid envelope. We'll mail you a copy of the member handbook, provider directory, waiver handbook or the advance directive.

You can also find important information on our website. Just go to **AetnaBetterHealth.com/OhioRISE** and click "**For Members**" to find the member handbook, waiver handbook and information on advance directives.

You can search for a provider on our online provider directory by clicking "**Find a Provider**".

To help you understand this notice, language assistance, interpretation services, and auxiliary aids and services are available upon request at no cost to you. Services available include, but are not limited to, oral translation, written translation, and auxiliary aids. You can request these services and/or auxiliary aids by calling Aetna Better Health Member Services at **1-833-711-0773 (TTY: 711)**. We're here 7 AM to 8 PM Eastern Time, Monday through Friday.



**Complete below, fold and return to us in the enclosed postage paid envelope.**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

**Phone number (optional):** \_\_\_\_\_

**Member handbook**     **Provider directory**     **Waiver handbook**     **Advance directive**

**AetnaBetterHealth.com/OhioRISE**

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